1 2 3 4 5 6 7 8	723 Ocean Front Walk Venice, California 90291 Telephone: (310) 396-7714 - Fax: (310) 396-9		CONFORMED COPY ORIGINAL FILED SUPERIOR COURT OF CALIFORNIA COUNTY OF LOS ANGELES  APR 18 2012  John A. Clarke, executive officer/Clerk BY Constant Deputy Rugena Juliano		
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10	SUPERIOR COURT OF THE STATE OF CALIFORNIA				
11	FOR THE COUNTY OF LOS ANGERS 482993				
12	ANNE ROESER, an individual ) Case No.				
13	Plaintiff,	)	MPLAINT FOR DAMAGES		
14	vs.	} 1.			
15	COMPUTER SCIENCES CORPORATION,	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	Gender Discrimination and Harassment [Gov. Code §12940]		
16	INC. ("CSC"), CSC CONSULTING, INC., RAKESH NANGIA, RAMAN	2.	Retaliation [Gov. Code §12940(h)]		
17 18	ARAVINDAN; and DOES 1 through 50, inclusive,	3.	Failure to Remedy and Prevent, Discrimination [Gov. Code §12940(k)]		
19	Defendants.	<b>4</b> .	Wrongful Demotion/Termination in Violation of Public Policy		
20 21		5.	Violation of California Equal Pay Act [Labor Code § 1197.5]		
22		6.	Negligent Supervision, Training and Retention		
23		7.	Failure to Pay All Wages Due		
24		8.	Waiting Time Wage Continuation		
25		9.	Intentional Infliction of Emotional		
26			Distress		
27		10.	Negligent Infliction of Emotional Distress		
28		11.	Breach of Contract		
	COMPLAINT FOR DAMAGES				

 JURY TRIAL DEMANDED

Plaintiff Anne Roeser ("Plaintiff" or "Ms. Roeser") for her Complaint against Defendants Computer Sciences Corporation, Inc. and CSC Consulting, Inc. (hereinafter collectively referred to as "CSC" or the "Company"), Rakesh Nangia, Raman Aravindan, and DOES 1 through 40 (collectively "Defendants") alleges, on information and belief, the following:

#### INTRODUCTION

- 1. This "pattern and practice" gender discrimination/harassment lawsuit is being brought against a multi billion dollar company defendant CSC which has a corporate culture in which women are viewed as second class citizens. Accordingly, CSC routinely paid women less than men, denied women higher-paying and more prestigious positions and otherwise subjected women to disadvantageous terms and conditions of employment, undermined and isolated them, and demeaned and harassed them on account of their gender. In conformity with CSC's pattern and practice of gender discrimination and harassment, which is condoned by CSC management, the Company routinely retaliates against women who are brave enough to complain CSC demotes or removes these women from their positions, withholds their pay, and/or fires them. Indeed, instead of conducting a proper investigation and taking effective remedial action when its female employees complain of gender discrimination/harassment, the Company consistently supports the male employees and retaliates against the female employees.
- 2. The plaintiff in this case, Anne Roeser, was an executive at CSC who experienced the same type gender discrimination and harassment that many other female CSC employees had experienced and complained about. Ms. Roeser, an eleven year (11) employee with the Company, began to experience the brunt of the gender discrimination and harassment when she

 was promoted into a high-ranking position that various Indian male executives at CSC believed should be held by a man. In Ms. Roeser's case, the Company's highest-level officials knew about and condoned a workplace that was infused with pervasive gender discrimination, harassment, and bias by some of its Indian male executives (including Defendants Aravindan and Nangia and Mr. Vivek Chopra, Mr. Ravi Rangarajan, Mr. Prashant Jain, and Mr. Ravi Rangarajan) working in the Company's Global Applications Division (otherwise known as the "ATS" Division) who did not want to work with women and who openly stated that women should stay at home, take care of their husbands and raise their children. These Indian male executives were openly hostile to women, they made sexist and derogatory remarks about women (calling them "girl," "blonde," and "white woman"), they demeaned the jobs held by women (saying, for example, that one high-level female executive's job was merely to take clients out to lunch and go shopping with them), they refused to communicate with women about substantive work-related issues, they tried to isolate and undermine women in order to force their resignations/demotions/firing, and they behaved toward women in an aggressive, condescending and intimidating manner.

- 3. As they did with other women, these Indian male executives harassed Ms. Roeser by being hostile, rude and dismissive to her; demeaning her; undermining her and otherwise unwilling help her with projects; failing to communicate with her; falsely criticizing her performance; spreading false information about her; and doing everything they could to force her to resign and/or get her demoted or fired so that they could replace her with a man. Then, like other female CSC employees, when Ms. Roeser complained about the gender discrimination and harassment and the illegal conduct in which these executives were engaged (such as certain HIPAA violations mentioned below), she was demoted, denied earned wages, otherwise retaliated against, and told to stop complaining. When she continued to complain, she was fired.
- 4. The discriminatory treatment that Ms. Roeser experienced at CSC was consistent with CSC's pattern and practice of gender discrimination and retaliation. For example, when one female executive, Annisa Mayer, stood up and complained about sex discrimination and

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harassment, CSC retaliated against her by, among other things, refusing to pay her earned wages, squeezing her out of her client relationships, and then firing her. Then, when Ms. Mayer sued CSC, the Company wasted millions of shareholder dollars mounting a meritless defense to her claims only to suffer a humiliating defeat at trial and have a \$4.2 million verdict entered against it. See Annisa Mayer v. Computer Sciences Corporation, San Francisco Superior Court Case No.: CGC 03422578. Additionally, when some of the Company's male employees were responsible for its off-shore Indian employees engaging in over 6,000 instances of illegally accessing the private health and financial information of the patients of one of the Company's largest clients (Kaiser Permanente) in violation of HIPAA, the California Confidentiality of Medical Information Act, and the privacy rights of these patients, the Company retaliated against Ms. Roeser when she complained about these violations. CSC practices a "double standard" in the manner in which it treats women and men employees and has constructed a "glass ceiling" which limits the ability of women employees to prosper at the Company. Not surprisingly, there are no women executives at the highest levels of CSC management.

### **JURISDICTION AND VENUE**

- 5. The Court has personal jurisdiction over the Defendants because they are residents of and/or doing business in the State of California.
- 6. Venue is proper in this County in accordance with Section 395(a) and Section 395.5 of the California Code of Civil Procedure because the contract between Defendants and Plaintiff was made in this County and because the liability and obligation arose in this County.\_Venue is further appropriate in this County in accordance with Section 12965(b) of the California Government Code because the unlawful practices alleged by Ms. Roeser in violation of the California Fair Employment and Housing Act [Cal. Gov't Code §§ 12940, et seq.] were committed in this County.

#### **PARTIES**

- 7. Ms. Roeser is, and at all relevant times was, a resident of Los Angeles County. For the past twenty-five (25) years, Ms. Roeser has worked as an executive in the consulting and healthcare fields. During her years of employment, Ms. Roeser became recognized for her ability to structure strong customer relationships, for establishing credibility and rapport with clients, and for fostering strong bonds with members of her team. For the last eleven (11) years, Ms. Roeser worked for CSC where she consistently received promotions, accolades, and positive performance reviews from both CSC and its clients and partners.
- 8. During her employment with Defendants, Ms. Roeser was subjected to severe harassment, discrimination, retaliation and wrongful termination based on her gender and complaints to her supervisors regarding such discrimination and harassment and unpaid wages, as well her complaints of illegal and unethical conduct by CSC.
- 9. CSC and DOES 1 through 25 (the "Corporate Defendants"), and each of them, are, and at all relevant times mentioned herein were, corporations or other business entities with locations in the State of California. CSC is a global information technology ("IT") and business services company. CSC provides government and commercial clients with IT and business process outsourcing systems, and software development and integration, management consulting, technology consulting, and other related professional services. Plaintiff is informed and believes that each Corporate Defendant constitutes an "employer" within the meaning of California Government Code §§ 12926(d) and 12940(j)(4)(A).
- 10. At all relevant times mentioned herein, individual Defendants Rakesh Nangia, Raman Aravindan, and DOES 26 50 were managing agents of the Corporate Defendants.
- 11. Defendant Rakesh Nangia was, at all relevant times, Vice President of CSC's Global Applications Division (otherwise known as the "ATS" Division) within the Healthcare Group in which Plaintiff worked. At all relevant times, Defendant Nangia worked out of a CSC location in New Jersey.
- 12. Defendant Raman Aravindan was, at all relevant times, a CSC Account Executive in the ATS Division. At all relevant times, Defendant Aravindan worked out of a CSC location in

 San Jose, California. Like Ms. Roeser, Mr. Aravindan is a citizen of the State of California.

- 13. The true names and capacities of Defendants named herein as DOES 1 through 50, inclusive, whether individual, corporate, associate, agent or otherwise, are unknown to Plaintiff who therefore sues such defendants by such fictitious names pursuant to California Code of Civil Procedure § 474. Ms. Roeser will amend this Complaint to show true names and capacities when they have been determined. Ms. Roeser is informed and believes, and on the basis of such information and belief allege, that each defendant DOE herein is in some manner responsible for the discrimination, harassment, and damages herein alleged.
- 14. At all times mentioned herein, Defendants, and each of them, were the agents, representatives, employees, successors, assigns, parents, subsidiaries and/or affiliates, each of the other, and at all times pertinent hereto were acting within the course and scope of their authority as such agents, representatives, employees, successors, assigns, parents, subsidiaries and/or affiliates.
- 15. Ms. Roeser is informed and believes, and based upon that information and belief alleges, that each Defendant named in this Complaint, including DOES 1 through 50, inclusive, knowingly and willfully acted in concert, conspired and agreed together among themselves and entered into a combination and systemized campaign of activity to, *inter alia*, damage Ms. Roeser and to otherwise consciously and/or recklessly act in derogation of Ms. Roeser's rights, and the trust reposed by Ms. Roeser in each of said Defendants, said acts being negligently and/or intentionally inflicted.
- 16. Said conspiracy, and Defendants' concerted actions, were such that, to the information and belief of Plaintiff, and to all appearances, Defendants and each of them, represented a unified body so that the actions of one Defendant were accomplished in concert with, and with knowledge, ratification, authorization and approval of each of the other Defendants.
- 17. Ms. Roeser informed and believes, and thereon alleges, that defendant CSC Consulting, Inc. is either a wholly owned subsidiary or division of defendant Computer Sciences Corporation and that defendants CSC Consulting, Inc. and Computer Sciences

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Corporation have common management, centralized control of labor relations, common ownership and financial control, overlapping employees and interrelated operations such that these entities operated as a single, integrated enterprise with regard to the employment of Ms. Roeser. Ms. Roeser is informed and believes and thereon alleges that defendants CSC Consulting, Inc. and Computer Sciences Corporation were her joint or dual employers.

18. At all times set forth herein, the acts and omissions of each Defendant caused, led and/or contributed to the various acts and omissions of each and all of the other Defendants, legally causing the injuries as set forth.

#### **FACTS COMMON TO ALL CAUSES OF ACTION**

### CSC's pattern and practice of gender discrimination

- 19. Defendant CSC describes itself as one of the world's largest and most respected providers of information technology services and applications. Clients of CSC include major technology and healthcare service providers such as Kaiser Permanente Health Care, New York State Medicaid, HealthNet, Sutter Health, and Henry Ford Health Services, as well as governmental agencies such as the United States Equal Employment Opportunity Commission.
- 20. Defendant CSC, at its highest-levels, is aware, and has been aware for many years, that some of its male executives view women as second class citizens and, consequently, engage in gender discrimination and harassment including, among other things: sexually harassing women, demeaning and harassing women based on their gender, routinely paying women less than men, routinely denying promotions and higher-paying and more prestigious positions to women. Defendant CSC knows about and condones this widespread gender discrimination and harassment is and CSC routinely retaliates against the women who dare to complain.
- 21. CSC's Human Resources Department and the Company's purported antidiscrimination/harassment policies are ineffective. CSC does not properly train its employees about discrimination/harassment/retaliation and does not properly investigate claims of discrimination or harassment. CSC consistently fails to remedy or prevent harassment and discrimination.

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22. CSC also actively protects its male executives even when they are responsible for egregious sexual harassment and/or other serious ethical/legal violations whereas the Company fires and otherwise disciplines women for engaging in much less serious conduct.

#### Anne Roeser's tenure at CSC

23. Ms. Roeser began working for CSC in 2000 as CSC's Western Region Practice Manager for the Health Care Consulting Practice. In 2002, Ms. Roeser became CSC's Account Executive for Children's Hospital Los Angeles.

24. In 2005, Ms. Roeser was promoted to Partner Level II. In 2006, Ms. Roeser was promoted to Regional Practice Director for CSC's Payor Provider Practice. As Regional Practice Director, Ms. Roeser managed CSC's Consulting Sales and Service Delivery for CSC's strategic clients, including Kaiser Permanente ("Kaiser"), State of California Office of HIPPA Compliance, and the State of Arizona- Medicaid Program.

25. In 2009, Ms. Roeser was promoted to Client Relationship Executive ("CRE") for Kaiser, in CSC's Health Care Group. Unlike the Regional Practice Director position, as CRE, Ms. Roeser was now eligible for significant incentive payments based on her individual sales of CSC services to Kaiser.

26. As a CRE, Ms. Roeser served as the primary point of contact for CSC's customers (including Kaiser), and, according to CSC, was responsible for "helping to set the vision and direction for growth on [CSC] client engagements as well as to represent the best in CSC." Specifically, Ms. Roeser was responsible for a 700 member team, which provided consulting services, software applications management, and technology services to Kaiser. Ms. Roeser was also responsible for developing and executing strategies which would lead to new business for CSC. To generate this business, Ms. Roeser was to identify and pursue relationships with executives at Kaiser. According to CSC's own material, the "CRE is the ultimate CSC owner of the relationship with the customer." As CRE, Ms. Roeser earned an annual base salary of \$295,000 plus \$147,500 in annual commissions and substantial quarterly incentive payments based on her annual sales of CSC services to Kaiser.

 Anne Roeser is subjected to gender discrimination and harassment at CSC

27. The Applications Technology Services ("ATS") division of CSC (now known as the Global Applications division) was responsible for providing the resources and services necessary to maintain the information technology software applications used by CSC's clients, such as Kaiser. To implement the day-to-day management and delivery of these applications to clients, CSC employed Account Executives within the ATS division. Many of these Account Executives worked in India, although some of them operated at CSC locations within the United States. These Account Executives were to work with the CRE assigned to the client, to enhance the customer relationship, and, in CSC's words, to "represent each other and all other CSC organizational providers as one CSC team." The ATS division and many of its male Indian employees used to be part of a company called Covansys, which was acquired by CSC in 2007. CSC executives were aware of the fact that many of these former Covansys employees had biased views towards women in the workplace and discriminated against women, yet the Company condoned this discrimination and failed to take adequate steps to address this serious problem.

28. Unfortunately for Ms. Roeser, many of the Indian male employees working in the ATS division (including Defendants Aravindan and Nangia and Mr. Vivek Chopra, Mr. Ravi Rangarajan, Mr. Prashant Jain, and Mr. Ravi Rangarajan) harbored a discriminatory bias against women. Among other things, these Indian male executives engaged in a campaign of discrimination and harassment against Ms. Roeser and other women by, among other things:

- a. They made prejudiced and discriminatory remarks about women saying, for example, that:
  - women should stay at home, take care of their husbands, and raise their children; and
  - ii. they would never work for a female.
- b. They made employment decisions based on their prejudiced and discriminatory view that women should stay at home and not work including not giving advantageous positions to women but instead to men and forcing women out of

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iii. Debi Stafford, the Vice President of CSC's Human Resources Department.

30. Indeed, in an April 23, 2010 letter to Ms. Stafford, CSC's Vice-President of Human Resources, Ms. Roeser specifically complained that Defendant Nangia and his colleagues within ATS had "embarked on an aggressive campaign of harassment." Ms. Roeser described, in great detail, the events of the preceding nine months, and indicated that she felt that it was "their goal to make [her] job environment so hostile that [she would] have no choice but to resign" because they did not want to work with a woman. Ms. Roeser concluded the letter by stating, "It is my sincere desire to amicably work through these issues. All I am asking is that harassment stop and that I be allowed to perform my job duties. I do not want to be terminated, or have my duties or compensation adversely impacted based on my gender." After the passage of nearly six months from the time Ms. Roeser this formal written complaint to Ms. Stafford without a substantive response from Ms. Stafford, Ms. Roeser sent an e-mail to Ms. Stafford asking for a status update:

Is CSC ever going to address the hostile and discriminatory environment our Female employees are experiencing at Kaiser? As you know I have strong personal relationships with the Kaiser leadership team, and although I'm gone, I've been told the issues I experienced remain. Aravindan is back, and still on the account. Kaiser and CSC women still aren't referred to by name and instead are still referred to as "that blonde" or as that "White Woman." Deb, when I raised my issues, 6 months, filed a complaint, and began documenting my experiences, my primary catalyst was to make the environment better for women in CSC. Stepping forward created a giant deal of personal and professional chaos for me, and resulted in my leaving the Kaiser account. Although I've moved onto a new role, the broader issue remains and are affecting other women. Can you please let me know CSC's plans for correcting this bad situation.

Subsequently, Ms. Stafford *admitted* to Ms. Roeser that her complaints of gender discrimination/harassment were valid as she (Ms. Stafford) had determined that there were "significant issues" with how women were treated by the male CSC employees assigned to the Kaiser account, and that CSC would be addressing the discrimination.

- 31. Notwithstanding the admissions by Mr. Watts, Mr. Hampshire and Ms. Stafford that the Indian male ATS executives treated women inappropriately, CSC failed to address the gender discrimination and harassment and it continued unabated.
- 32. As indicated above, Ms. Roeser was not the only woman who suffered from and complained about the gender discrimination and harassment at the hands of the ATS Indian male executives. For example, a Regional Director for Kaiser, Laurie Gorgilia, told Ms. Roeser that several female CSC employees were having gender-based problems caused by Defendant Aravindan. Ms. Gorgilia asked Ms. Roeser to meet with these employees; they complained that Defendant Aravindan had treated them with the same type of gender-based hostility as he had treated her. Specifically, these employees told Ms. Roeser that Defendant Aravindan communicated with them by yelling and he threatened that if they complained to CSC management, he would make sure their visas were revoked, their careers ruined, and have them deported. Defendant Aravindan and the other Indian male ATS executives did not treat similarly-situated male employees in a similarly hostile manner.
- 33. Ms. Roeser and other female CSC employees were not the only ones to complain to CSC management about the gender discrimination and harassment. Indeed, the gender discrimination and harassment become so severe and obvious that the Company's client, Kaiser, even took notice. In addition to Ms. Gorgilia, Ms. Madhu Narasimham, a Vice President at Kaiser, informed Ms. Roeser that Kaiser employees were upset that CSC employees and ATS account executives showed a lack of respect for Ms. Roeser and undermined her position within CSC because she was a woman. Specifically, Ms. Narasimham informed Ms. Roeser that male CSC executives within the ATS division dismissively referred to Ms. Roeser as "the blonde" and made other disparaging comments. Ms. Roeser reported this (both orally and in writing) to CSC Human Resources, and asked CSC Human Resources to follow up with Ms. Narasimham.

In her written summary of this complaint to the Company, Ms. Roeser wrote, in part:

As we discussed today, Madhu Narasimhan a Kaiser VP told me that her management team is upset that Prashant, Aravindan and Rajaguru have openly displayed that they are unwilling to accept direction from me as a woman in a leadership role. Madhu has observed Prashant and Aravindan's reactions in meetings and casual conversation and is dismayed that they dismiss me as a "blonde" female who doesn't belong in a senior leadership position. Madhu is an Indian female who has experienced these behaviors in the past. Lisa the Care Delivery SVP is also a blonde, as are many of the women in Care Delivery leadership. Diversity and respect in the workplace are key to Kaiser's culture. I find it troubling that our GDS team has visibly displayed this lack of respect for women as professionals in the work place.

Subsequently, Ms. Narasimham met with Mr. Roman and an internal audit team at CSC and reported this gender discrimination/harassment first-hand.

34. In response to the complaints of gender discrimination and harassment by Ms. Roeser, other women, and Kaiser, Defendant CSC took no effective action and failed to remedy, prevent, and/or conduct an investigation.

### Ms. Roeser complains about and reports illegal and unethical conduct at CSC

- 35. In addition to her complaints of gender discrimination and harassment, Ms. Roeser also complained to CSC management about CSC's illegal conduct and potential exposure to liability, including violations of the Sarbanes-Oxley Act, HIPAA, and California's Confidentiality of Medical Information Act. Among other unlawful conduct, Ms. Roeser reported the following:
  - a. Ms. Roeser reported to CSC management that Defendant Aravindan was committing serious ethical violations by personally benefitting from work sold by CSC to Kaiser. Defendant Aravindan was giving staffing requests from Kaiser to

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CSC, to his wife, who would in turn recruit candidates for CSC to provide to Kaiser. CSC would pay Aravindan's wife a fee for this subcontracted labor, and then provide this labor to Kaiser at a substantial markup. This was a conflict of interest since Aravindan, who was being paid to sell CSC services to Kaiser, had the ability to control which firms received staffing requests, and personally benefitted by passing these staffing requests to his wife. This conduct also likely violated various SEC rules/regulations as well as Sarbanes-Oxley.

- b. Ms. Roeser learned that a contract CSC had executed with Kaiser - wherein CSC would identify insurance claims it thought to be fraudulent, and Kaiser would compensate CSC up to 25% of money recovered on those claims -- was at-risk. Although the project posted a loss of \$130,000 in February 2009, CSC continued to recognize, forecast and report false or erroneous revenues to CSC shareholders. Ms. Roeser reasonably believed that such false reporting violated the law. Specifically, in March 2009, CSC wrongfully reported \$1.2 million in 2009 fiscal year revenues from this project, even though the CSC program manager had raised concerns about the project, and Kaiser had not yet validated or approved any of the fraudulent claims CSC had identified, or recovered any money on those claims. Ms. Roeser immediately reported this issue to her supervisors, including Mr. Watts, and Mr. Hampshire. No solution was provided, and CSC failed to modify forecasts to shareholders in that fiscal year. Subsequently, in August 2010, an internal CSC audit team confirmed that CSC had inadequate financial controls, found that CSC's account reporting metrics were "immature," CSC's revenue was "at risk," and CSC did not have "a valid financial forecast for the remainder of Fiscal Year 2011."
- c. Ms. Roeser met with Diane Vallarnia and Cynthia McFarland, two Kaiser executives. They informed Ms. Roeser that Kaiser's largest question about CSC related to, in their words, "CSC's integrity." They raised a series of questions including: 1) Why was CSC submitting resumes from offshore contractors that

were identical to other resumes that had been submitted, and where the only change was the candidate's name? 2) Why wasn't CSC providing training and certification for its staff? 3) Why was CSC's staff turnover rate so high? 4) Why were CSC personnel bringing their employment issues to Kaiser instead of CSC? 5) Why didn't CSC reimburse its employees for business-related expenses? 5) Why did CSC expect their employees to work 80 to 120 hours per week and fill multiple job roles? As CSC's CRE at Kaiser, Ms. Roeser was extremely disturbed by this information and promptly reported each of these concerns to Mr. Watts, Mr. Chopra,, and CSC Human Resources, and asked for their support in addressing these issues. Predictably, CSC did nothing to address these issues, and Kaiser's dissatisfaction with CSC only continued.

- d. Kaiser notified Ms. Roeser that CSC was circumventing the Kaiser work authorization process, and adding resources without appropriate authorization from Kaiser. Ms. Roeser reported this to Nangia, Mr. Watts, Aravindan, Mr. Chopra and Mr. Hampshire.
- e. Ms. Roeser reported to CSC management that Defendant Aravindan was instructing Kaiser managers on how to bypass Kaiser's internal compliance processes. Defendant Nangia, instead of investigating the issue, told Ms. Roeser to stop "bad-mouthing" Aravindan.
- f. Ms. Roeser notified CSC management that CSC had likely violated the Federal Health Insurance Portability and Accountability Act ("HIPAA") as there were 6,068 instances where offshore CSC employees had accessed protected health information of Kaiser patients.

36. In response to Ms. Roeser's complaints of gender discrimination/harassment and unethical/illegal wrongdoing, CSC, rather than supporting Ms. Roeser and taking action to end the discrimination/harassment, demoted her. In that regard, Mr. Roman told Ms. Roeser he was going to remove her from her CRE position and that he was going to transfer her to a new

position, Director of Alliances and Partnerships ("Alliance Director") in order to "solve" her issues with the discrimination and harassment (*i.e.*, like it had with other women who had complained about gender discrimination and harassment, CSC made the decision to punish the victim, Ms. Roeser, and to protect the harassers, the Indian male ATS executives). Mr. Roman assured Ms. Roeser that her compensation, incentive plan payments, and bonuses would not be impacted by her transfer to this new position. Mr. Roman further assured Ms. Roeser that she would also receive the full commissions for all of the CSC services she had previously sold to Kaiser in her position as CRE. As described below, Ms. Roeser would later learn that these assurances were false.

- 37. Despite Mr. Roman's previous express representations that Ms. Roeser's new position as Alliances Director would be equivalent to her former position in all aspects, the terms of Ms. Roeser's compensation structure changed significantly to Ms. Roeser's detriment. Moreover, the discrimination, harassment and hostile work environment continued unabated.
- 38. Among other things, Ms. Roeser noticed that, as reflected in the Company's computer system, deals she had made with Kaiser as a CRE had been altered and otherwise wrongfully attributed to other CSC executives (including some of the Indian male ATS executives who were discriminating against and harassing her). These adjustments adversely impacted Ms. Roeser's annual and quarterly compensation. Ms. Roeser repeatedly notified CSC management (both orally and in writing) of these errors and explained that she felt such actions were in retaliation for her discrimination and hostile work environment complaints. In each of these instances, CSC either did not respond or summarily dismissed Ms. Roeser's concerns.
- 39. In addition to retaliating against her by demoting her, CSC management also retaliated and discriminated against Ms. Roeser in other ways, including:
  - Falsely criticizing her performance;
  - b. Isolating her;
  - Refusing to reimburse her for legitimate business expenses (expenses for which male employees were reimbursed);
  - d. Refusing to pay her earned commissions/incentives;

- e. Refusing to recognize her for the Company's "Platinum Circle Status" circle status," while so recognizing similarly situated male employees who had significantly less sales than did Ms. Roeser.
- f. Decreasing her incentive plan payment eligibility from 50% of her base salary to 20% of her base salary, despite the fact that no other executives in similar positions received such a decrease. [After Ms. Roeser protested that this action was retaliatory and discriminatory and that it breached the Company's promise not to reduce her wages, the Company relented].
- g. Giving her a 2011 Fiscal Year "Scorecard" that falsely gave her no credit whatsoever for any of the sales or revenue she generated while at Kaiser for Fiscal Year 2011 and that improperly charged her with write-offs of revenue for services she did not sell or even receive sales credit for. [This was contrary to Mr. Roman's representations to Ms. Roeser that she would be paid her full annual commissions for meeting her sales goals for the first four (4) months of Fiscal Year 2011 that she worked in her CRE position before becoming Global Alliances Director].
- h. Passing her over for promotions. For example, although the Healthcare Group Industry Executive, Herb Bornstein, had placed Ms. Roeser on a short list for succession planning for promotion into his position should he leave the Company, CSC never even interviewed Ms. Roeser for that position when he left the Company in early 2011.
- 40. After repeated requests to CSC Human Resources and others to be paid for commissions earned and repeated complaints about discrimination/harassment, Ms. Roeser wrote a final complaint to Mr. Roman (copying Ms. Stafford) on July 21, 2011. In this detailed letter, Ms. Roeser informed Mr. Roman that she had earned approximately \$1,115,950.00 in quarterly incentive payments that CSC had not paid her. Ms. Roeser also informed Mr. Roman that CSC's refusal to pay her for all commissions earned was contrary to Mr. Roman's express representations to her when she transferred positions that her compensation, bonuses and

incentives would not be impacted, and she would be paid for the CSC services she sold to Kaiser. Ms. Roeser concluded by stating that CSC began depriving her of her earned commissions only after she began to complain to CSC in August 2009 of harassment, discrimination and a hostile work environment, and was deeply offended by CSC's retaliation.

- 41. Two weeks after Ms. Roeser submitted her complaint letter, on August 4, 2011, Mr. Roman responded to it. In a terse e-mail, Mr. Roman summarily dismissed Ms. Roeser's request to CSC to honor its obligations to pay Ms. Roeser commissions she had earned, and stated, without explanation, "I consider the matter closed." Two weeks after that, CSC fired Ms. Roeser.
- 42. Notably, Ms. Roeser's previous position as CRE for Kaiser was not eliminated, and two weeks prior to Ms. Roeser's termination, CSC created a new position called Health Plan Sales Director, which CSC filled with a male executive. Ms. Roeser was more than qualified for this new position. In addition, there were several other available positions for which Ms. Roeser was qualified for which the Company did not appoint her in retaliation for her complaints and/or because of her gender.
- 43. Ms. Roeser has been generally damaged in an amount within the jurisdictional limits of this Court.
- 44. Ms. Roeser's economic damages are continuing and substantial. Ms. Roeser earned an average of \$442,500.00 per year (not including her employment benefits), in addition to considerable quarterly commissions, in excess of \$1.11 million, and other benefits that she enjoyed at CSC. Moreover, despite her best efforts, Ms. Roeser has been unable to find comparable employment. Ms. Roeser's non-economic damages are equally significant. Ms. Roeser has never before been terminated, and it has had a devastating impact on Ms. Roeser's emotional well-being. Specifically, Ms. Roeser has experienced, and continues to experience, severe emotional distress, including anxiety and debilitating depression, as well as physical injuries and/or physical sickness. Moreover, as a result of CSC's egregious and unlawful conduct, and the impact of her wrongful termination, Ms. Roeser suffers from severe insomnia which greatly affects her day-to-day life and personal relationships. Ms. Roeser has also been

diagnosed with Alopecia Areata – hair loss related to extreme stress, and has suffered the loss of her eyelashes and eyebrows.

### FIRST CAUSE OF ACTION

# GENDER DISCRIMINATION AND HARASSMENT IN VIOLATION OF THE FAIR EMPLOYMENT AND HOUSING ACT (GOVERNMENT CODE § 12940(a) & (j))

(Against all Defendants)

- 45. Ms. Roeser realleges and incorporates by reference paragraphs 1 through 44, inclusive, of this Complaint as if fully set forth herein.
- 46. Beginning in or about June 2009 and continuing, Defendant CSC and Defendants Rakesh Nangia and Raman Aravindan, while acting in the course and scope of their employment with Defendant CSC, and DOES 1 through 50, discriminated against and harassed Plaintiff on the basis of her gender as alleged herein. The discrimination and harassment was sufficiently pervasive and severe as to create a hostile, intimidating, and/or abusive work environment and to alter the terms and conditions of Plaintiff's employment including, without limitation, Ms. Roeser's demotion, termination, and Defendants' failure to pay her compensation.
- 47. The gender discrimination against and harassment of Plaintiff and others was condoned, permitted and encouraged by Defendants and DOES 1 through 50, and each of them, in a manner which was grossly negligent, reckless, willful, malicious and deliberately indifferent to the Plaintiff's personal rights to a discrimination free work environment and safety in the work-place. Defendants and DOES 1 through 50 failed to prevent gender discrimination and harassment from occurring in the work-place.
- 48. The acts and conduct of Defendants, and each of them, as aforesaid, was in violation of California Government Code § 12940(a) and (j). Said statute imposes certain duties upon Defendants, and each of them, concerning discrimination against persons, such as the Plaintiff, on the basis of gender. Said statutes were intended to prevent the type of injury and damage set

reasonable attorney's fees and costs of said suit as provided by Government Code § 12965(b).

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#### **SECOND CAUSE OF ACTION**

### UNLAWFUL RETALIATION IN VIOLATION OF THE

#### FAIR EMPLOYMENT AND HOUSING ACT

### (GOVERNMENT CODE §12940(h))

(Against Defendants Computer Sciences Corporation, CSC Consulting, Inc.

### and DOES 1-25)

- 53. Plaintiff hereby incorporates by reference Paragraphs 1 through 52 of this Complaint as if fully set forth herein.
- 54. At all times herein mentioned, Government Code § 12940 et seq. was in full force and effect and was binding upon Defendants and each of them. Said statutes impose certain duties upon Defendants concerning discrimination, harassment and retaliation against persons, such as Plaintiff, on the basis of gender or complaints of gender discrimination or harassment, or for opposing gender based harassment or discrimination. Said statutes were intended to prevent the type of injury and damage set forth herein. Plaintiff was, at all time herein mentioned, a member of the class of persons intended to be protected by said statutes. As alleged above, Plaintiff was retaliated against for making complaints of gender discrimination and harassment. Despite Plaintiff's numerous complaints about the gender harassment and discrimination she was subjected to, Defendants failed to initiate any investigation into Plaintiff's complaints or take any meaningful corrective action, thereby condoning the harassing and discriminatory conduct. Defendants ultimately retaliated against Ms. Roeser for making the complaints by demoting, wrongfully terminating her, and refusing to pay her the compensation she was owed.
- 55. Prior to the filing of this action, Plaintiff timely filed complaints with the Department of Fair Employment and Housing ("DFEH") alleging that the acts of Defendants established a violation of FEHA, Government Code § 12900 et. seq. Plaintiff has received "right to sue" letters from the DFEH against each named Defendant and has timely brought this action thereafter.
- 56. As a direct, foreseeable, and legal result of Defendants' discriminatory, harassing and retaliatory acts, Plaintiff has suffered losses in earnings, attorney's fees and costs of suit and has

and discriminatory conduct described above, as well as complaints of gender

discrimination/harassment made by Plaintiff and others and thereby established a policy, custom, practice or usage, which condoned, encouraged, tolerated, sanctioned, ratified, approved of, and/or acquiesced in harassment and discrimination against female employees, including, but not limited to, Plaintiff.

- 62. Plaintiff is informed and believes, and thereon alleges, that during all relevant time periods, Defendants Computer Sciences Corporation, CSC Consulting, Inc. and DOES 1-25 failed to provide any or adequate training and education to their personnel and most particularly to management and supervisory personnel regarding their discrimination and harassment policies and procedures. Defendants Computer Sciences Corporation, CSC Consulting, Inc. and DOES 1-25 knew or reasonably should have known that such failure would result in discrimination and/or harassment against female employees, including, but not limited to, Plaintiff. Such failure on the part of Defendants Computer Sciences Corporation, CSC Consulting, Inc. and DOES 1-25 constituted deliberate indifference to the rights of female employees, including, but not limited to, Plaintiff under Government Code § 12940(k).
- 63. Prior to the filing of this action, Plaintiff timely filed complaints with the Department of Fair Employment and Housing ("DFEH") alleging that the acts of Defendants established a violation of FEHA, Government Code § 12900 et. seq. Plaintiff has received "right to sue" letters from the DFEH against each named Defendant and has timely brought this action thereafter.
- 64. Defendants' failure to prevent and/or stop the discrimination and harassment described herein, to inform its employees of the illegality of gender discrimination, harassment and retaliation, and to train and educate its supervisors about the same, compounded and exacerbated the emotional injuries Plaintiff was already suffering as a result of the unlawful conduct described above as well as fostered, created, and encouraged an environment where such harassment and retaliation were condoned, encouraged, tolerated, sanctioned and/or ratified.
- 65. As a proximate result of Defendants' conduct as described more fully above,
  Plaintiff suffered economic damages, including lost earnings, noneconomic damages, including,

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them, by engaging in the aforementioned acts and/or in authorizing and/or ratifying such acts,

74. Plaintiff is informed and believes and thereon alleges that Defendants, and each

engaged in wilful, malicious, fraudulent, intentional, oppressive and despicable conduct, and acted with willful and conscious disregard of the rights, welfare and safety of Plaintiff, thereby justifying the award of punitive and exemplary damages in an amount to be determined at trial.

75. As a result of Defendants' conduct as alleged herein, Plaintiff is entitled to reasonable attorneys' fees and costs of suit as provided in Section 1021.5 of the California Civil Procedure Code.

#### FIFTH CAUSE OF ACTION

# Denial of Equal Pay in Violation of Equal Pay Act California Labor Code § 1197.5

(Against Defendants Computer Sciences Corporation, CSC Consulting, Inc.

and DOES 1-25)

- 76. Plaintiff hereby incorporates by reference Paragraphs 1 through 75 of this Complaint as if fully set forth herein
- 77. At all times material hereto, Plaintiff is and was a citizen of the State of California, and employed by Defendants Computer Sciences Corporation, CSC Consulting, Inc. and DOES 1-25 in the State of California until her employment was unlawfully terminated. Defendants were required to comply with the California Equal Pay Act (Cal. Lab. Code § 1197.5). This law prohibits paying an employee at wage rates less than members of the opposite sex in the same establishment for equal work on jobs the performance of which requires equal skill, effort and responsibility and which are performed under similar working conditions.
- 78. At all relevant times during Plaintiff's employment with CSC, there was a pay disparity between Plaintiff (as well as other female CSC employees) and CSCs similarly situated male employees. The difference between Plaintiff's (as well as other female CSC employee's pay) and CSC's male employee's pay was because of Plaintiff's female gender, not because of a bona fide factor other than sex.
- 79. Defendant CSC had a pattern and practice of compensating its female employees less than its similarly situated male employees, including paying women lower salaries, lesser

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80. As a proximate result of Defendants' conduct as described more fully above, Plaintiff suffered economic damages, including lost earnings, noneconomic damages, including, without limitation, severe emotional distress, humiliation, anguish, depression, anxiety, insomnia, and hair-loss, in an amount to be proven at trial but in excess of the jurisdictional threshold of this court. Moreover, pursuant to Labor Code §1197.5(b), Plaintiff is entitled to the amount of wages (including commissions and incentive payments) that the employee was deprived, plus an additional equal amount as liquidated damages. Furthermore, pursuant to Labor Code §1197.5(g), Plaintiff is also entitled to interest on the unpaid wages, the costs of suit and reasonable attorney's fees.

81. Plaintiff is informed and believes and thereon alleges that the Defendants, by the acts of their managing agents, officers and/or directors in the aforementioned acts and/or ratifying such acts, engaged in willful, malicious, intentional, oppressive and despicable conduct, and acted with willful and conscious disregard of the rights, welfare and safety of Plaintiff, thereby justifying the award of punitive and exemplary damages, against Defendants, in an amount to be determined at trial.

### **SIXTH CAUSE OF ACTION**

### NEGLIGENT SUPERVISION, TRAINING AND RETENTION

(Against Defendants Computer Sciences Corporation, CSC Consulting, Inc.

and DOES 1-25)

- 82. Plaintiff hereby incorporates by reference Paragraphs 1 through 81 of this Complaint as if fully set forth herein.
- 83. Plaintiff is informed and believes and thereon alleges that the individual defendants Raman Aravindan and Rakesh Nangia and other Indian male employees working in the ATS Division of Defendants Computer Sciences Corporation, CSC Consulting, Inc. and DOES 1-25 (collectively the "Unfit Individuals") were unfit to perform the work for which they were hired due to their propensity to harass, discriminate and retaliate against female employees based on

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### SEVENTH CAUSE OF ACTION 2 FAILURE TO PAY ALL WAGES EARNED 3 (Against Defendants Computer Sciences Corporation, CSC Consulting, Inc. and DOES 1-25) 5 89. Plaintiff hereby incorporates by reference Paragraphs 1 through 88 of this Complaint 6 as if fully set forth herein. 7 90. At all times herein set forth, California Labor Code § 218 authorizes 8 employees to sue directly for any wages or penalty due to them under the Labor Code. 9 91. At all times herein set forth, the Industrial Welfare Commission ("IWC") Wage 10 Orders and California Labor Code §§ 200 et. seg. were applicable to Defendants and its employees including Plaintiff. 12 92. It is unlawful under Labor Code §§ 200 et. seq. and the applicable Wage Order for an 13 employer to discharge an employee without paying all wages earned. 14 93. Defendants discharged Plaintiff without paying her all wages earned, including but not limited to Plaintiff's commissions, including Plaintiff's quarterly incentive payments. 16 94. Defendants knew or should have known that it failed to pay Plaintiff all wages earned. 18 95. As a direct and proximate result of Defendants' unlawful actions, Plaintiff has 19 sustained damages, including loss of earnings, in an amount to be established at trial. 20 96. Plaintiff is entitled to recover from Defendants an award of interest, costs and reasonable attorneys' fees pursuant to California Labor Code §§ 218.5 and 218.6 and California Code of Civil Procedure §1021.5. 23 ///

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#### EIGHTH CAUSE OF ACTION

#### WAITING TIME WAGE CONTINUATION

(Against Defendants Computer Sciences Corporation, CSC Consulting, Inc.

#### and DOES 1-25)

- 97. Plaintiff hereby incorporates by reference Paragraphs 1 through 96 of this Complaint as if fully set forth herein.
- 98. At all times herein set forth, California Labor Code § 218 authorizes employees to sue directly for any wages or penalty due to them under the California Labor Code.
- 99. Defendants' failure to pay wages, as alleged above, was willful in that they knew that wages were due to Plaintiff but failed to pay the wages, thus entitling Plaintiff to wage continuation under Labor Code Section 203, which provides that an employee's wages shall continue until paid for a period of up to thirty (30) days from the time that the wages were due.
- 100. Defendants failed to Plaintiff wages due to her at the time of her termination and failed to pay her those sums for thirty (30) days thereafter.
- 101. As a direct and proximate result of Defendants' unlawful actions, Plaintiff has sustained damages, and therefore requests restitution and penalties as provided by California Labor Code § 203.

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### **NINTH CAUSE OF ACTION**

### INTENTIONAL INFLICTION OF EMOTIONAL DISTRESS

(Against all Defendants)

- 102. The allegations set forth in paragraphs 1 through 101 are incorporated herein by reference.
- 103. Defendants' conduct as described above was extreme and outrageous and was done with the intent of causing Plaintiff to suffer emotional distress or with reckless disregard as to whether their conduct would cause her to suffer such distress.
  - 104. By the aforesaid acts and omissions of Defendants, and each of them, Plaintiff has

been directly and legally caused to suffer actual damages including, but not limited to, loss of earnings and future earning capacity, attorneys' fees, costs of suit and other pecuniary loss not presently ascertained.

105. As a further direct and legal result of the acts and conduct of Defendants, and each of them, as aforesaid, Plaintiff has been caused to and did suffer and continues to suffer severe emotional and mental distress, anguish, humiliation, depression, anxiety, insomnia, hair-loss and suffering. The exact nature and extent of said injuries is presently unknown to Plaintiff. Plaintiff does not know at this time the exact duration or permanence of said injuries, but is informed and believes and thereon alleges that some if not all of the injuries are reasonably certain to be permanent in character.

106. Plaintiff is informed and believes, and thereon alleges, that the Defendants, and each of them, by engaging in the aforementioned acts and/or in authorizing and/or ratifying such acts, engaged in wilful, malicious, intentional, oppressive and despicable conduct, and acted with wilful and conscious disregard of the rights, welfare and safety of Plaintiff, thereby justifying the award of punitive and exemplary damages in an amount to be determined at trial.

### TENTH CAUSE OF ACTION

### NEGLIGENT INFLICTION OF EMOTIONAL DISTRESS

(Against All Defendants)

- 107. The allegations set forth in paragraphs 1 through 106 are incorporated herein by reference.
- 108. Plaintiff was owed a duty of due care by Defendants, and each of them, to ensure that she was not exposed to foreseeable harms.
- 109. Defendants, and each of them, knew, or should have known, that Plaintiff was being, or would be, subjected to the conduct as alleged herein, and knew, or should have known, that subjecting Plaintiff to such conduct and/or failing to exercise due care to any other employee, officer, agent or supervisor from engaging in such conduct, could and would cause Plaintiff to suffer severe emotional distress. Indeed, Plaintiff specifically informed various

Company officials including Debi Stafford that she was suffering from emotional distress. Defendants, and each of them, breached their duty of due care by engaging in such conduct, by failing to take any and all reasonable steps to halt such conduct and/or to prevent such conduct from occurring, and by failing to take appropriate corrective action following such conduct.

110. Defendants, and each of them, failed to exercise their duty of due care to prevent their employees, managers, supervisors and/or officers from harassing, discriminating and retaliating against Plaintiff.

111. As a direct and proximate result of the acts and conduct of Defendants, and each of them, as aforesaid, Plaintiff has been caused to and did suffer and continues to suffer severe and extreme mental and emotional distress, including but not limited to anguish, humiliation, depression, anxiety, insomnia, and hair-loss, the exact nature and extent of which are not now known to her. Plaintiff does not know at this time the exact duration or permanence of said injuries, but is informed and believes and thereon alleges that some if not all of the injuries are reasonably certain to be permanent in character.

112. By the aforesaid acts and omissions of Defendants, and each of them, Plaintiff has been directly and legally caused to suffer damages as alleged herein.

# ELEVENTH CAUSE OF ACTION BREACH OF CONTRACT

(Against Defendants Computer Sciences Corporation, CSC Consulting, Inc. and DOES 1-25)

- 113. Plaintiff hereby incorporates by reference Paragraphs 1 through 112 of this Complaint as if fully set forth herein.
- 114. Plaintiff entered into a contract with CSC whereby Plaintiff would receive the incentive payments and/or commissions for the CSC services she had previously sold to Kaiser in her position as Client Relationship Executive after her demotion to the position of Global Alliances Director. Specifically, as part of Ms. Roeser's compensation as Global Alliances Director, Ms. Roeser's bonuses and commissions would continue to be based on the same

1	10.	For an award of interest, includ	ling prejudgment interest, at the legal rate; and
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4	Dated: April	8 <sub>2012</sub> H	IELMER • FRIEDMAN, LLP
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9		A	Andrew H. Friedman, P.C. Attorneys for Plaintiff Anne Roeser
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### **DEMAND FOR JURY TRIAL** Plaintiff Anne Roeser hereby demands a trial by jury on all claims. Dated: April 18, 2012 **HELMER • FRIEDMAN, LLP** Andrew H. Friedman, P.C. Attorneys for Plaintiff Anne Roeser SCHONBRUN DESIMONE SEPLOW HARRIS HOFFMAN & HARRISON, LLP Michael D. Seplow Attorneys for Plaintiff Anne Roeser